



# Compaq System Accreditation

COMPAQ Computer Corporation hereby awards

**Oliver Dering**

the title of

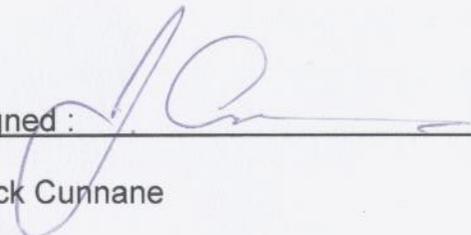
**Accredited Platform Specialist**

specialising in

**Desktop/Workstation/Portable**

Issued : Monday, January 07, 2002

Signed :

  
\_\_\_\_\_  
Jack Cunnane  
Director,  
EMEA TCSC Dublin

Signed :

  
\_\_\_\_\_  
Tom Davis  
Training and Development Manager,  
EMEA TCSC Dublin

**COMPAQ**

**Compaq Accredited Professional Programme**

Compaq Computer Customer Services Limited  
Belfield Office Park  
Beaver Row, Clonskeagh  
Dublin 4, Ireland

Tel: +353 (0) 1 2141000  
Fax: +353 (0) 1 2141001

**Oliver Deering**  
German Mobile

19<sup>th</sup> December, 2001

Dear Oliver,

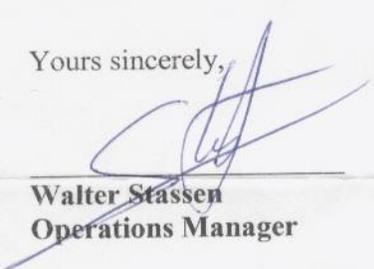
I am delighted to inform you that your Manager through the COMPAQ TCSC **Reward and Recognition** Program has proposed you for recognition.

The reason for this recognition is specifically for your flexibility and hard work in helping out the Commercial team by taking overflow calls. You have proven to be an extremely dedicated TSR and have progressed very quickly in the short time that you have been with the team. You were open to the idea, knowing that by helping out you would take some pressure from the Commercial team.

To this end the company has decided to award you with Bonus Bonds to the value of IR£100.

Oliver, once again thank you for your time and commitment during this busy year and I look forward to your ongoing support in the future.

Yours sincerely,



**Walter Stassen**  
Operations Manager

**COMPAQ**

Directors: W.K. Koepf (German), T.J. Iannotti (American), B Pasquier (Swiss), J Cunnane (Irish). Registered in Ireland,  
No 260001. Registered Office: Belfield Office Park, Beaver Row, Clonskeagh, Dublin 4.

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**Courses**   **Exams**   **Qualifications**   **Calendar**

**Oliver Deering (7844892)   Training Courses**

Upcoming Training				
Date	Start	Durtn	Course Title	Location
08 May 2002	9:00	1 day	Compaq Enterprise Traineeship - UNIX	Belfield Enterprise
08 Jun 2002	9:00	1 day	Compaq Enterprise Traineeship - UNIX	Belfield Enterprise
08 Jul 2002	9:00	1 day	Compaq Enterprise Traineeship - UNIX	Belfield Enterprise

Date	Course
02 Oct 2002	Compaq Enterprise Traineeship - Troubleshooting Techniques
25 Sep 2002	Compaq Enterprise Traineeship - CIM
11 Sep 2002	Compaq Enterprise Traineeship - Cluster/Storage
29 Aug 2002	Compaq Enterprise Traineeship - Tasksmart
23 Aug 2002	Compaq Enterprise Traineeship - Escalation
19 Aug 2002	Compaq Enterprise Traineeship - Novell Netware
05 Aug 2002	Compaq Enterprise Traineeship - UNIX
15 Jul 2002	Compaq Enterprise Traineeship - NT + APS Server
15 Mar 2002	Wireless LAN
19 Feb 2002	Advanced Windows 2000 Support
29 Nov 2001	Initial Induction Training
28 Nov 2001	Compaq Customer Care Skills
23 Nov 2001	Compaq Case Management
22 Nov 2001	Troubleshooting
21 Nov 2001	Compaq Tools Training
20 Nov 2001	Windows 2000 Introduction
19 Nov 2001	Compaq Networking Basics
16 Nov 2001	Compaq APS Portable Products PORTSERV
14 Nov 2001	Compaq APS Desktop & Workstation DTWSSERV
13 Nov 2001	Product Line Overview
06 Nov 2001	Comptia A+
27 Sep 2001	Compaq Customer Care - Keeping the Customer Informed

**Any issues with this page should initially be taken up with your manager.**

COMPAQ CONFIDENTIAL - NEED TO KNOW REQUIRED

For content comments or questions, contact the Editor

Revised: May 08, 2002